

## ABSTRACT

*It was explained this research was meant to analyze the factors causing the problem loans of PT. BPR Candisaka Arta, this research uses a qualitative research approach, the research subjects have been determined by the author namely accounting and credit BPR Candisaka Arta. The object of this research is the cause of BPR Candisaka Arta's problem loans. Described this research focuses on the causes of BPR Candisaka Arta's problem loans. The results of research on the causes of problem loans were obtained, namely lack of supervision from officers, bad faith from officers, decreased economic capacity of debtors.*

**Keyword:** *Factors causing non-performing loans & PT. BPR Candisaka Arta.*

## **ABSTRAK**

Dijelaskan riset ini bermaksud menganalisis faktor penyebab kredit bermasalah PT. BPR Candisaka Arta, riset ini memakai pendekatan riset kualitatif, Adapun subyek riset ini telah ditentukan penulis yakni accounting serta kredit BPR Candisaka Arta. Adapun obyek riset ini yakni penyebab kredit bermasalah BPR Candisaka Arta. Dijelaskan riset ini berfokus mengenai penyebab kredit bermasalah BPR Candisaka Arta. Diperoleh hasil riset penyebab kredit bermasalah yakni pengawasan yang kurang dari petugas, itikad tidak baik dari petugas, kemampuan ekonomi yang menurun dari debitur. Kata kunci: Faktor penyebab kredit bermasalah & PT. BPR Candisaka Arta.

## DAFTAR ISI

|   |          |
|---|----------|
| HALAMAN JUDUL .....                     | i        |
| HALAMAN PENGESAHAN .....                | ii       |
| HALAMAN BERITA ACARA UJIAN SKRIPSI..... | iii      |
| SURAT PERNYATAAN KEASLIAN.....          | iv       |
| HALAMAN MOTTO.....                      | v        |
| KATA PENGANTAR.....                     | vi       |
| ABSTRACT.....                           | viii     |
| ABSTRAK.....                            | ix       |
| DAFTAR ISI .....                        | x        |
| DAFTAR TABEL .....                      | xiv      |
| DAFTAR GAMBAR.....                      | xv       |
| DAFTAR LAMPIRAN .....                   | xvi      |
| <b>BAB 1. PENDAHULUAN .....</b>         | <b>1</b> |
| 1.1 Latar Belakang.....                 | 1        |
| 1.2 Rumusan Masalah.....                | 6        |
| 1.3 Tujuan Penelitian .....             | 6        |
| 1.4 Manfaat Penelitian .....            | 6        |
| 1.5 Fokus Penelitian.....               | 7        |
| <b>BAB 2. TELAAH PUSTAKA .....</b>      | <b>9</b> |
| 2.1 Penelitian Terdahulu .....          | 9        |

|         |   |    |
|---------|---|----|
| 2.2     | Landasan Teori.....                                 | 18 |
| 2.2.1   | Pengertian BPR.....                                 | 18 |
| 2.2.1.1 | Pengertian BPR.....                                 | 18 |
| 2.2.1.2 | Fungsi dan Kegiatan BPR .....                       | 20 |
| 2.2.2   | Pengertian Kredit.....                              | 21 |
| 2.2.2.1 | Pengertian Kredit .....                             | 21 |
| 2.2.2.2 | Unsur - Unsur Kredit .....                          | 22 |
| 2.2.2.3 | Tujuan Kredit.....                                  | 23 |
| 2.2.2.4 | Fungsi Kredit .....                                 | 24 |
| 2.2.2.5 | Jenis - Jenis Kredit.....                           | 26 |
| 2.2.2.6 | Pemberian Kredit .....                              | 31 |
| 2.2.2.7 | Prosedur Kredit .....                               | 33 |
| 2.2.2.8 | Aspek - Aspek Dalam<br>Pemberian Kredit .....       | 38 |
| 2.2.3   | Kredit Bermasalah.....                              | 40 |
| 2.2.3.1 | Analisis Kredit Bermasalah.....                     | 40 |
| 2.2.3.2 | Penyebab Kredit Bermasalah.....                     | 42 |
| 2.2.4   | Penyelesaian Kredit Bermasalah.....                 | 48 |
| 2.2.4.1 | Tujuan Penyelesaian Kredit Bermasalah ....          | 48 |
| 2.2.4.2 | Identifikasi dan Strategi<br>Pemberian Kredit ..... | 49 |
| 2.2.4.3 | Tahapan Penyelesaian Kredit Bermasalah...           | 52 |
| 2.2.4.4 | Tindakan Penyelesaian Kredit                        |    |



|   |            |
|---|------------|
| g. Produk Kredit BPR.....               | 86         |
| 4.2.2 Data Khusus.....                  | 87         |
| a. Wawancara .....                      | 87         |
| b. Dokumentasi .....                    | 92         |
| 4.3 Verifikasi Data.....                | 97         |
| 4.4 Analisis Data .....                 | 98         |
| 4.4.1 Analisis Data dan Dokumen .....   | 99         |
| 4.4.2 Analisis Data Wawancara .....     | 100        |
| 4.4.3 Pembahasan Hasil Penelitian ..... | 101        |
| <b>BAB 5. KESIMPULAN DAN SARAN.....</b> | <b>113</b> |
| 5.1 Kesimpulan .....                    | 113        |
| 5.2 Saran.....                          | 114        |
| <b>DAFTAR PUSTAKA.....</b>              | <b>115</b> |

## DAFTAR TABEL

|   |    |
|---|----|
| Tabel 2.1 Penelitian Terdahulu.....           | 13 |
| Tabel 4.1 Daftar Data Hasil Wawancara.....    | 87 |
| Tabel 4.2 Daftar Data Hasil Dokumentasi ..... | 93 |

## DAFTAR GAMBAR

|   |    |
|---|----|
| Gambar 2.2 Flowchart Pemberian Kredit ..... | 32 |
| Gambar 3.1 Rancangan Penelitian.....        | 60 |
| Gambar 3.2 Kerangka Berfikir.....           | 62 |
| Gambar 3.3 Kerangka Konseptual .....        | 63 |
| Gambar 4.1 Struktur Organisasi.....         | 75 |

## **DAFTAR LAMPIRAN**

Lampiran 1 : Berita Acara Bimbingan Skripsi

Lampiran 2 : Berita Acara Ujian Proposal

Lampiran 3 : Berita Acara Bimbingan Revisi Skripsi

Lampiran 4 : Surat Ijin Penelitian

Lampiran 5 : Surat Balasan Penelitian

Lampiran 6 : Formulir Permohonan Pinjaman

Lampiran 7 : Formulir Penilaian Kelayakan Peminjaman Kredit

Lampiran 8 : Formulir Pemberitahuan

Lampiran 9 : Formulir Surat Tagihan I

Lampiran 10 : Formulir Surat Tagihan II

Lampiran 11 : Instrumen Penelitian